

Pringles
Festival Experience Promotion
Frequently Asked Questions

When does this promotion start and end?

This promotions commences on 22nd of October, 2023 at 00:00:01 AEDT and ends on the 11th of February, 2024 at 19:00:00 AEDT.

Who is eligible to participate in this promotion?

This offer is open to Australian residents over the age of 18yrs.

How do I enter the promotion?

- (a) visit www.pringles.com/shootfromthechip, follow the prompts to create an account by providing their personal details as requested (if they have not already done so); or scan the Quick Response (“**QR**”) code advertised at the game
- (b) play the virtual court game and guess where the Pringles “chip” will be located on the court.
- (c) Participants who are selected as winners will be emailed at the end of the each draw with instructions on how to claim their prize, will be posted on the Pringles website.

Do I need to download an app to enter this promotion?

You do not need to download a special app to enter the promotion. For the best experience possible please use the latest version of your phone browser.

I cannot log on using my username or password.

Please follow the links and instructions on the registration page. In the case that you experience any issues, please to send us your query via our “**contact us**” page and we can check your details for you.

What do I need to purchase to participate in this offer?

To be eligible to participate in this promotion, you do not need to purchase anything. you must select the location of the Pringles “chip” on the Sydney Kings court during the promotion period.

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How many times can I enter the promotion?

One entry per Sydney Kings home game, subject to the following game times:

Game Date/Time	Game Day
3:45pm Oct 22 AEDT	Sunday
3:45pm Nov 5 AEDT	Sunday
3:45pm Nov 12 AEDT	Sunday
3:45pm Dec 10 AEDT	Sunday
7:15pm Dec 25 AEDT	Wednesday
7:15pm Dec 29 AEDT	Sunday
7:15pm Jan 4 AEDT	Saturday
3:45pm Jan 7 AEDT	Sunday
3:45pm Jan 14 AEDT	Sunday
3:45pm Jan 21 AEDT	Sunday
3:45pm Jan 28 AEDT	Sunday
3:45pm Feb 11 AEDT	Sunday

What can I win?

You have a chance to win an \$1000 AUD Mastercard gift card. There are 12 games you can win, and you can win multiple times.

How will I know my entry was submitted successfully?

Once you have selected the on-court location, and you are able to submit your entry, you will receive a confirmation email. If an error message appears, please check that the receipt uploaded correctly and has not already been used for a previous entry.

How will I know if I am a winner?

All winners will be notified at the end of the each draw, by email and mobile, with instructions on how the prize can be redeemed.

Where will the winners be announced?

Winners published at www.pringles.com each week by 7 days post draw.

Where do my personal details go and who sees them?

Please visit <https://www.pringles.com/au/privacy-policy.html>

Who do I contact if I have more questions?

Please contact our customer services team via the “contact us” page link on www.pringles.com or call AUS: 1800 770 828 NZ: 0800 403 983